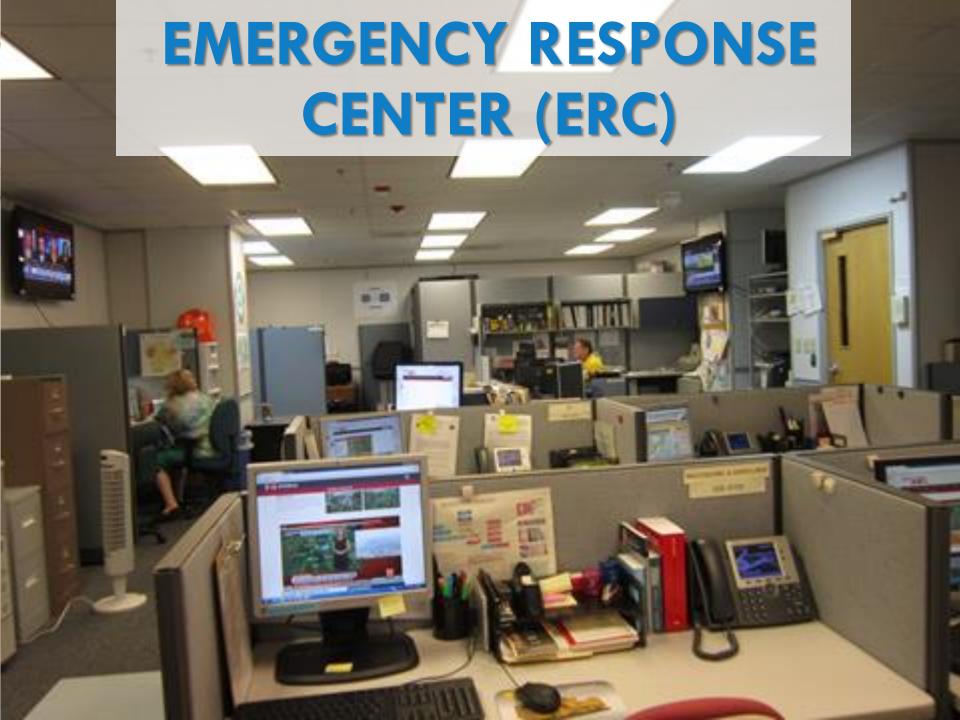
# OVERVIEW OF THE DHSS OFFICE OF EMERGENCY COORDINATION EMERGENCY RESPONSE CENTER



# OFFICE OF EMERGENCY COORDINATION (OEC)

- Provides direction in emergency response activities.
- Coordinates with other federal, state, and local agencies, organizations, businesses.
- Assures that systems are in place to be prepared for and respond to disasters.



### **EMERGENCY RESPONSE CENTER (ERC)**

Non-threat level operations include:

- Answering the public health emergency hotline,
- Monitor statewide licensed hospitals' operational status,
- Monitor the DRMS email account for CDC alerts and hazardous material spills on roads or waterways,
- Monitor national, state, and local news media for weather conditions and news alerts.
- Ensure all equipment is operable at all times.

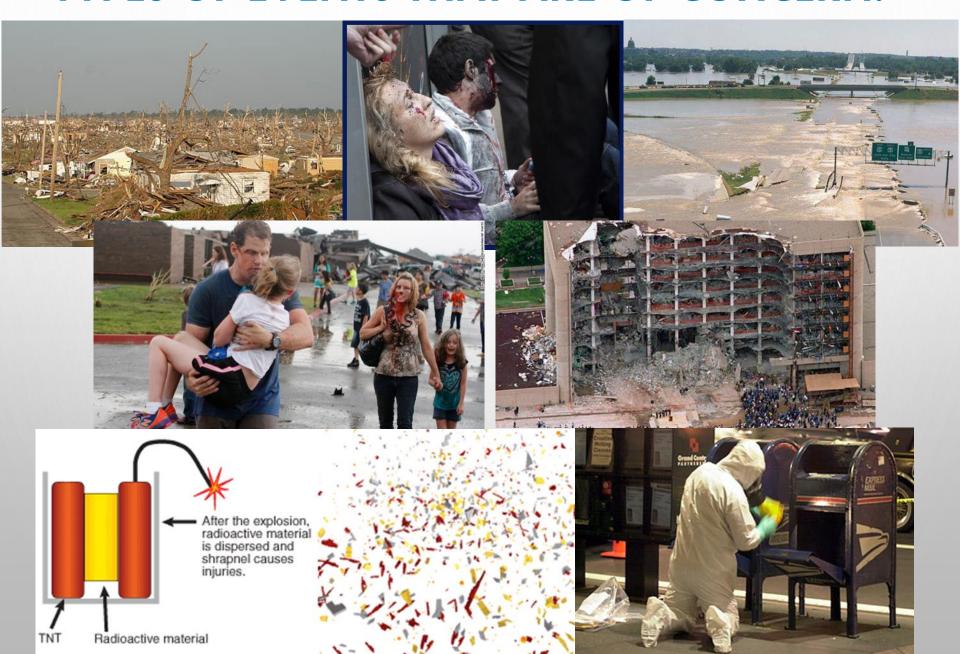


### **EMERGENCY RESPONSE CENTER (ERC)**

During a public health emergency:

- Continue to perform all tasks on the previous slide,
- Conduct mass notifications (by phone and email) of situational awareness information and activation of emergency response teams,
- Activate the emergency response plan and serve as the health emergency operations center, providing space, equipment, and support for public health emergency response teams.

### **TYPES OF EVENTS THAT ARE OF CONCERN:**





## POTENTIAL ISSUES RELATED TO PUBLIC HEALTH FOLLOWING A MAJOR DISASTER OR EMERGENCY

- -Transporting Injured to Medical Care
- -Communication Between Responders
- -Hospital Capacity (Trauma, Burns)
- -Movement of Patients Between Hospitals
- -Safety of Responders, Medical Providers, Public Health Personnel
- -Evacuation vs. Sheltering in Place
- -Up-to-Date Information/Guidance for Medical Professionals, the Public, and Elected Officials and Other Decision Makers
- -Need for Hot Lines to answer calls from the public
- -LPHA Support
- -Damage to Critical Health-Related Facilities
- -Persons with Access and Functional Needs
- -Disease Outbreaks

- -Food and Water Safety
- -Hazmat Releases (Chemical, Radiation)
- -Shelters (Including Health and Safety Issues)
- -Disease and Injury Surveillance
- -Epidemiological Data and Studies
- -Management of Deceased
- -Need for Medical Supplies/Equipment
- -Need for Health Care Volunteers
- -Zoonotic Threats
- -Prophylactic Medications/Vaccines
- -Community Reception Centers (CRCs)
- -Mental Health Issues
- -Media/Social Media Messages
- -Clean-Up and Remediation

# EXAMPLES OF PUBLIC HEALTH-RELATED ISSUES THAT MIGHT ARISE AFTER A DISASTER

- Overburdened (and in some instances, damaged) hospitals
- Unsafe food and water supply
- Health-related information and guidance for the public, and for medical providers
- Disease surveillance
- Disease outbreaks
- Prophylactic medications/vaccines
- Radiation concerns

# DHSS WILL BE PART OF THE RESPONSE TO ANY MAJOR DISASTER





# YOU CAN BE A PART OF DISASTER RESPONSE TOO.

Make sure to check with your local emergency management agency to see where you can help.

https://sema.dps.mo.gov/county/

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Frequent Tick Checks



- apply for medical marijuana identification card?
- find opioid crisis response?
- · find my local health department?
- request a birth & death certificate?
- · find transportation to health care appointments?
- · find child care provider inspections?
- apply for WIC?
- become a licensed child care provider?
- learn about the Adoptee Rights Act?
- find the latest food recalls?
- see more...

### www.health.mo.gov

#### Recent News

Ridge Properties LLC DBA Pain Relief Naturally Issues Voluntary Nationwide Recall of PRE-TAT, Superior Pain and Itch Relief, and Soothing Sore Relief Cream and Gel Products (8.9.19)

#### Find a program for...

**Families** 

Seniors

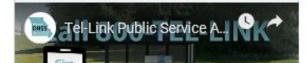
Agencies

**Professionals** 

**Providers** 

Oral Health

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(WIC) Information for Families



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#### **Disaster and Emergency Planning**

**DHSS Home » Disaster and Emergency Planning** 

#### Information for Everyone

- Ready in 3 Prepare for Emergencies
- Emergency Preparedness: Information for Specific Groups of People
- Natural Disasters and Weather Emergencies
- Biological Terrorism/Emergencies
- · Chemical Terrorism/Emergencies
- Radiological and Nuclear Terrorism/Emergencies
- IED Attack Improvised Explosive Devices
- Pandemic Influenza
- Volunteer Opportunities
- Fun Educational Resources on Emergency Preparedness for Children (and Families)
- Centers for Medicare and Medicaid Services (CMS) Emergency Preparedness Rule Information

#### Information for Medical and Public Health Professionals

- Ebola Webinar New
- Health Alerts, Advisories, Updates and Guidances
- Public Health Messages
- · Biological Terrorism/Emergencies
- · Chemical Terrorism/Emergencies
- Radiological and Nuclear Terrorism/Emergencies
- · Explosions and Traumatic Injuries
- · Influenza (Pandemic and Seasonal)
- Medical Countermeasures/Strategic National Stockpile (SNS)
- Pediatric Disaster Resources
- · Additional Resources for Disasters and Emergencies
- · Volunteer Opportunities
- Continuity of Operations (COOP)
- Missouri Healthcare Coalitions
- Emergency Response Public Information Toolkit for Local Public Health Agencies
- Centers for Medicare and Medicaid Services (CMS) Emergency Preparedness Rule Information

#### **Disaster & Emergency Planning**

A - Z Index for the General Public

A - Z Index for Medical Professionals

Health Alerts, Advisories, Updates and Guidances

Public Health Messages

Natural Disasters and Weather Emergencies

Ready in 3

Volunteers

#### Contact

#### Office of Emergency Coordination (OEC)

Department of Health and Senior Services

PO Box 570

Jefferson City, MO 65102-0570

24/7 Public Health Emergency Hotline: 800-392-0272

Telephone: 573-751-5152 FAX: 573-526-8389

Email: DRMS@health.mo.gov

## QUESTIONS

DRMS@health.mo.gov